

# ANNUAL REPORT

2023-24



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**“For he who has health has hope; and he who has hope,  
has everything”**

*- Owen Arthur*

Dear Friends,

On behalf of the Team, we are pleased to present AmeriCares India Foundation's Annual Report for 2023-24. As we navigate a world in recovery, ensuring equitable access to healthcare remains a pressing challenge. AmeriCares India continues to strive towards bridging this gap and we extend our deepest appreciation to our donors and partners for their unwavering support in advancing our mission.

During the year 2023-24, our healthcare initiatives have significantly expanded. The year saw the expansion of our Urban Health Strategy to Bengaluru. We now have an office in Bengaluru and a 20-member strong team. The Bengaluru program will focus on providing health education and improving WASH facilities in **49** schools and provide primary health care services and health education to **14** communities. Our expansion to Bengaluru will increase our primary health care consultations by **8%** and reach of school health program by over **16%** in coming years. We have integrated Mental Health and Psychosocial Support (MHPSS) into our Mobile Health Centers and Emergency Programs, responding to the growing demand for mental health services in our communities. Additionally, we are empowering school children to advocate for health, fostering a culture of wellness within their communities.

In 2023-24 our healthcare services teams directly provided more than **2,61,000** consultations, health education to more than **1,53,000** people (in communities and schools). This included screening more than **50,000** people for hypertension and diabetes. We continue to focus on the increasing prevalence of diabetes and hypertension among disadvantaged segments of the population, by providing clients identified with these illnesses the required support and follow-up.

Our Emergency Response efforts have been instrumental in delivering swift aid during crises. We have stood by communities, providing rapid assistance in times of disasters, health emergencies and addressing their mental health needs. In 2023-2024 we responded to cyclone Biparjoy and Northern India Floods reaching out to **21,062** Families

Our Antimicrobial Stewardship initiative remains pivotal, collaborating with hospitals across states to combat hospital-associated infections and effectively address antimicrobial resistance.

With 18 years of impactful service, we are well-positioned to drive sustainable change. As climate change accelerates the frequency and intensity of natural disasters, impacting lives, livelihoods and health, we are expanding our initiatives to address climate change related health issues and working to build and strengthen climate resilient health care facilities, which will continue to provide essential health care service even during climate disasters.

These accomplishments would not have been possible without the hard work, commitment and passion of our team members. We would like to recognise their role and express our gratitude and thanks. Our partners, donors and board continue to provide us the required support, guidance and advice and on behalf of the team we would like to thank you for being part of our journey to make a meaningful difference and look forward to your continued support. Together, we are transforming lives.

We would also like to offer homage to Mr Ranjit Shahani, a long-term supporter and trustee of AmeriCares India, who passed away on 9th March 2024. We will miss his wise counsel and guidance. We shall remain grateful for his support and contribution to making AmeriCares India what it is today.

With festive greetings,



**Subrata Kumar Mitra**  
President and Trustee



**V S Chandrashekar**  
Country Director

# With good health, families and communities thrive.



## Our Vision

Pathways to health and opportunity for all.



## Our Mission

Americares saves lives and improves health for people affected by poverty or disaster so they can reach their full potential.

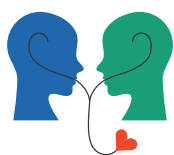


## Our Purpose

Access to quality health that saves and improves lives.

## Our Core Values

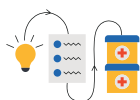
We believe in an intentional and clearly defined culture that allows people to focus their individual and collective energies on driving the best organizational outcomes to achieve our mission every day.



We ask and listen, to create sustainable solutions for a healthier tomorrow.



We create global community, treating people as they want to be treated.



We respond effectively and responsibly putting plans into practice.



We embed ethics and equity in our work and workplace.



We are better together; partnership is at our core.



We commit to quality, growing and improving to ensure individuals and communities thrive.

# PROGRAMS



Medicines  
Security

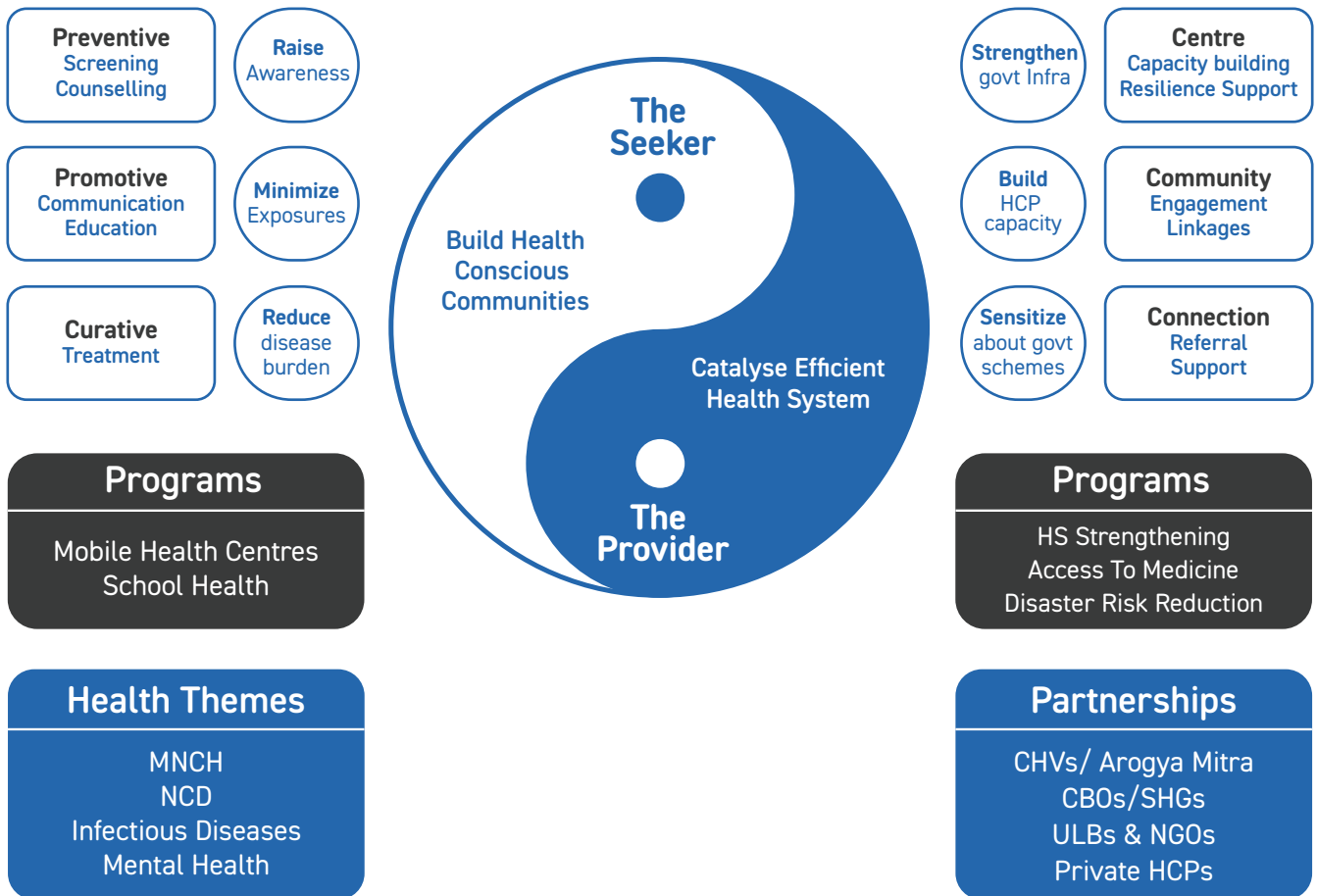


Emergency  
Response



Health  
Services

## Thriving Urban Health Centre Strategy



MNCH- Maternal and Child Health, NCD- Non Communicable Diseases,  
CHV- Community Health Volunteers, CBO- Community Based Organization, SHG- Self Help Group,  
ULB- Urban Local Body, NGO- Non Governmental Organization, HCP- Health Care Providers

# THE 18-YEAR JOURNEY

## YEAR

## MILESTONES

2006-  
2018

- Americares India Foundation (AIF) officially registered and began its operations

### Emergency Response

- Avalanche in Kashmir
- Cyclone Alia in WB
- Cyclone Phalin in Odisha
- Earthquake in Sikkim
- Floods in AP, Karnataka, Uttarakhand, Leh, UP, Odisha, Kashmir, TN, WB, Manipur and Bihar
- Tornado in Odisha
- Cyclone in Maharashtra and floods in Bihar, Assam, Gujarat and Rajasthan. Recovery work in Tamil Nadu
- Drought in Maharashtra
- Cyclone in Tamil Nadu and floods in Kerala and Assam
- Recovery work in Rajasthan

### Medicine Security

- Crossed landmark 1300+ shipments
- Introduced Oncology program
- Cumulative shipment worth over ` 53 crore add 3rd line in Medicine Security

### Health Services

- Mobile Health Center (MHC) launched in Tamil Nadu.
- >1.7 lakh consultations at 9 Mobile Health Centers
- School Health Program expanded to 93 semi-aide schools in Mumbai
- Spirit of Humanity Awards launched

2019

### Emergency Response

- Cyclone Fani in Odisha and floods in Maharashtra, Assam, Bihar, Karnataka and Kerala.
- Recovery work in Kerala and Maharashtra

### Medicine Security

- Cumulative shipment worth more than ` 65 crore

### Health Services

- EMR (Electronic Medical Records) introduced for MHCs
- Released the Infection Prevention and Control manual
- Formed Swacchta Samitis under the School Health Program (SHP)

2020

### Emergency Response

- COVID-19 response in 21 states
- Cyclone Amphan in West Bengal and Odisha
- Floods in Assam, Bihar, Kerala, Karnataka and Maharashtra
- Recovery: Maharashtra and Kerala floods
- Upgradation of Sinnar Rural Hospital, Nashik

### Health Services

- Piloted Masterclass for Healthcare Providers
- Launched the Non Communicable Disease program as NCDISHAA

# THE 18-YEAR JOURNEY

## YEAR

## MILESTONES

2021

### Emergency Response

- Floods in Maharashtra

### Medicine Security

- Cumulative shipment worth more than 226 crore

### Health Services

- Introduced Antimicrobial Stewardship program
- Initiated 'Project Anandgaon' - Holistic Village Development Project

2022

### Emergency Response

- Floods in Assam

### Health Services

- Introduced peer learning (Mentor-Mentee model) under school health program
- Introduced online learning platform (OPEN-AMR) for nurses
- Introduced Mental Health and Psychosocial Support Services
- Expanded referral network

2023-  
2024

### Emergency Response

- Gujarat Cyclone 2023
- Himachal Flood 2023

### Health Services

- Onboarded Non specialist counselors at Mobile Health Centers for MHPSS interventions
- Recruited IPC nurses for supervision at local health centers
- Launched a CBO/NGO referral network to strengthen Mobile Health Center referrals
- Tested 20,062 patients for HbA1c and lipid profiles
- Celebrated Arogya Krida Mahotsav in the School Health Program
- Held a mentor-mentee get-together under the School Health Program
- Conducted an AMR Conclave at the national level for dissemination of information and best practices
- Partnered hospitals earned CAHO accreditation for Best IPC and AMS practices
- Presented Parivartan project achievements at ISQua

# Emergency Response

## Emergency Response Model



Emergency response plays a crucial role in disseminating vital information, mobilizing resources and providing support to those affected by disasters. In times of emergency, a well-coordinated and timely response can make all the difference in saving lives and rebuilding communities. Our team, in collaboration with the government health department, takes the lead in identifying and mobilizing resources to reach even the most remote and unreached areas. This ensures that no one is left behind during a crisis. By closely monitoring the on-ground situation, we can provide the necessary support for the smooth implementation of response work.

## Key results 2023-24

<b>Gujarat Flood Response</b>	<b>20</b> Health posts	<b>1.7K</b> People treated	<b>2.8K</b> Families supported	<b>11.2K</b> Individuals reached
<b>North India Flood Response</b>	<b>5</b> Districts	<b>20K</b> Families	<b>82K</b> Individuals reached	
<b>Maharashtra (Malvani Fire Ignition)</b>	<b>1.01K</b> Families supported	<b>4.04K</b> Individuals reached		





North India Flood Response

## North India Flood

Intense monsoon rains triggered catastrophic floods across North India, submerging vast areas and displacing thousands from their homes. Infrastructure, including roads and bridges, endured significant damage. In response, we deployed aid across five districts in Himachal Pradesh and Uttarakhand. We provided essential support such as health & hygiene kits, shelter kits, family essentials and safe drinking water kits. Our efforts reached 20,232 families, benefiting 80,928 individuals in the districts of Solan, Shimla, Kullu, and Mandi in Himachal Pradesh and Dehradun district in Uttarakhand.



Gujarat Flood Response

## Gujarat Flood response

In response to the catastrophic floods in Gujarat, caused by heavy monsoon rains that submerged communities and displaced thousands, AmeriCares deployed an emergency response team on the ground. Our efforts included organizing 20 health camps, offering vital medical aid to 1,705 patients. Furthermore, we extended support to 2,800 families, aiding 11,200 individuals in the Kutch district by distributing crucial supplies like health and hygiene kits, shelter materials, family essentials and safe drinking water provisions.

## Dhani Devi finds relief in the unexpected



Northern India faced a calamitous event as flash floods and landslides ravaged the region. The mighty River Beas, originating from the northern reaches of Himachal Pradesh, swelled beyond its banks, wreaking havoc on the surrounding areas. Amidst this turmoil stood Dhani Devi, 52, Pradhan of the village. Gratitude filled her heart as AmeriCares Emergency team arrived with aid for her panchayat.

The Village Bran faced the river's wrath directly, Dobha and Rampur, perched uphill, suffered significant losses to their livelihoods. Dhani Devi recounted tales of lost harvests, orchards, and even homes to the relentless landslides. Miraculously, no lives were lost in her village—a fact she attributed to divine intervention. She expressed relief that the rains ceased when they did, reflecting on the perilous possibility of the entire village being swept away had the downpour persisted for just one more day.

# Mobile Health Centers

## MHC Model

**A**

### ACCESS TO CARE

Six days a week, our fully equipped mobile health centers bring health care to impoverished families.

**C**

### CAPACITY BUILDING

We conduct master class for the private healthcare practitioners, where subject matter experts provide training on specific health topics.

**B**

### BEHAVIOUR CHANGE

"Arogya Mitra", our community-based health volunteers spread awareness on key illnesses, and mobilize and manage the beneficiary referral flow.

**D**

### DEVELOP LINKAGES

Each MHC has a customized referral directory which helps the doctor to refer the right patient to the right centers for higher level of treatment.

Mobile Health Center (MHC) program aims to build a sustainable health ecosystem for the underprivileged by enabling access to primary health care for the poor and vulnerable communities.

Lack of awareness, affordability and access leads to a huge healthcare burden on the urban slum dwellers. Six days a week, our fully-equipped mobile health centres bring health care to impoverished families in identified locations. Hundreds of patients a day benefit from the medical vans' on-site services and free medicines.

**Key results  
2023-24**

**261.2K**  
Consultations

**4**

States Maharashtra, Tamil Nadu, Bihar, Chhattisgarh

**455**  
Locations

**10.8K**  
Health Education Sessions

**7.1K**  
Referrals



In Mumbai, we operate 8 Mobile Health Centers across 130 slum locations, where patient records are meticulously maintained and analyzed using cloud-based electronic medical records. During the year 2023-24, we served over 47,246 unique patients. Additionally, we conducted 6409 health education sessions. Private healthcare practitioners were trained in disease prevention and management techniques. We also established 263 referral linkages, facilitating the transfer of 6307 patients to higher-level healthcare facilities.



Under Project Uday, we currently operate 5 mobile health centers in Tamil Nadu, Chhattisgarh and Bihar. In 2023-24, our outreach efforts connected with over 90,626 individuals and included more than 4458 health education sessions. Moreover, our program has expanded to Bengaluru, where we introduced 1 new mobile health unit in the 2023-24 fiscal year.

## Fatima finds hope in her life's challenges



Fatima, a 12-year-old girl residing in Malvani slum, Malad, faced adversity due to disability, compounded by financial struggles exacerbated by the COVID-19 outbreak. Her father, a courier delivery person, and her homemaker mother, supported Fatima and her younger brother. Despite initial efforts at Nair Hospital, the family found it challenging to sustain treatment due to distance and financial constraints.

Through AmeriCare's referral network, Fatima's journey took a positive turn. Our health worker collaborated with the referral network coordinator, leading to vital support. The coordination facilitated the acquisition of a disability certificate, crucial for accessing government aid. The involvement of Nair Hospital's Mental Health department expedited this process.

Continued advocacy yielded further assistance from the Silver Inning Foundation, resulting in the donation of a wheelchair and educational materials. Fatima's parents expressed profound gratitude, for supporting their daughter. With the wheelchair, Fatima can now engage with friends, explore new skills and experience moments of joy previously hindered by immobility.

# Mental Health & Psychosocial Support

## WE CARE MODEL

### Wellness Promotion

We promote healthy habits, foster positive coping mechanisms and provide resources for maintaining overall mental health.

### Early Detection

We assist individuals in identifying their initial mental health concerns and challenges at an early stage, enabling timely intervention and treatment.

### Comprehensive Approach

We ensure that individuals receive integrated and effective care tailored to their specific needs, including diagnosis, medication, counseling and facilitate adequate referrals.

### Advocate Psychosocial Support

We encourage individuals by advocating their mental health needs, providing emotional support, while addressing social determinants of health to enhance their well-being.

### Reducing Stigma

We encourage open dialogue, increase awareness, and promote empathy and compassion towards those facing mental health and psychosocial challenges, aiming to reduce stigma and discrimination.

### Encouraging Individuals

We encourage patients to make informed decisions and take control of their mental health by building self-efficacy, autonomy and confidence in managing their challenges and supporting their well-being.

## Key results 2023-24

# 2.4K

MHPSS consultations by  
Physicians

# 1.7K

psychosocial support  
consultations by counsellors

# 750

consultations for person  
with NCD and distress

# 810

health education  
on MHPSS

# 11.3K

attended MHPSS  
Health Education sessions



One to One counselling



Awareness on Mental Health

During the fiscal year spanning April 2023 to March 2024, our Mental Health and Psychosocial Support (MHPSS) program achieved significant milestones in community care. Our physicians conducted a total of 2,451 consultations, focusing on diagnosis and treatment. Counselors played a pivotal role, offering 1,728 consultations aimed at providing psychosocial support, with an additional 753 consultations dedicated to assisting Non-Communicable Disease (NCD) patients in managing distress related to their illnesses. Moreover, counselors conducted 811 health education sessions, reaching 11,335 participants. These sessions emphasized integrating mental health with overall physical well-being, identifying signs of mental illness, and knowing when to seek professional help. Special community awareness sessions on topics like sleep and understanding the mind sparked lively discussions and encouraged individuals to share their emotional concerns with our counselors. Furthermore, our Arogya Mitras initiative trained 51 community volunteers offline, empowering them to recognize and refer individuals in need of MHPSS support promptly. Our ongoing efforts underscore our commitment to promoting mental health awareness and enhancing community resilience.

## Yasmeen's Journey to Improved Mental Health



Yasmeen, a resident of Mumbai's L ward for a decade, faced early marriage challenges compounded by financial pressures and abuse from her in-laws. Despite adversity, she managed until pregnancy exacerbated her situation, leading to her return to her parental home. Over the years, Yasmeen completed her education, supported her parents, and fought for her son's future through legal channels. Her health deteriorated due to stress, resulting in hospitalization.

Introduced to AmeriCare's Capricorn Mobile Health Clinic, Yasmeen received medical treatment for anxiety and low hemoglobin, alongside vital psycho-social support over six months.

Counseling sessions with Sunita provided a judgment free space, addressing her concerns and fostering coping mechanisms. Yasmeen now enjoys improved health and mental well-being, actively working and saving for her son's future. While her medical treatment has ended, she continues visiting the Capricorn team for ongoing support and connection.

# Non Communicable Disease Intervention

## NC-DISHAA Model



Non-communicable diseases impact millions of lives, causing hardship for individuals, families and communities. Many people struggle to access essential care, often facing financial ruin due to high healthcare costs. Addressing NCDs through prevention, treatment and care can significantly contribute to achieving the Sustainable Development Goals, benefiting not just health, but also broader societal well-being.

<https://iris.who.int/bitstream/handle/10665/362800/9789240057661-eng.pdf?sequence=1>

## Key results 2023-24

**121**

Arogya Mitras

**51%**

patients adherence to medication

**5%**

patient's adherence to dietary recommendations

**34.3K**

follow-up visits for diabetic and hypertensive patients

**64%**

patients adherence to doctor's follow-up visits

**9%**

patient's adherence to recommended exercise

Data source – Routine monitoring commcare data and baseline survey 2024



Door to door health education



Screening camps

Addressing behavior change challenges among diabetic and hypertensive individuals across socioeconomic strata, including treatment adherence obstacles, the program introduced behavior change communication. The Initiative aims to promote positive changes in medication adherence, dietary habits, exercise routines and regular doctor check-ups. The initiative employs a multifaceted approach, leveraging community engagement, educational sessions and screening camps to empower individuals and families in making informed health decisions. By addressing these challenges comprehensively, Arogya Mitras/ Sakhis aim to improve health outcomes and quality of life for those affected by diabetes and hypertension.

## Mr. Pereira chooses Healthy Lifestyle

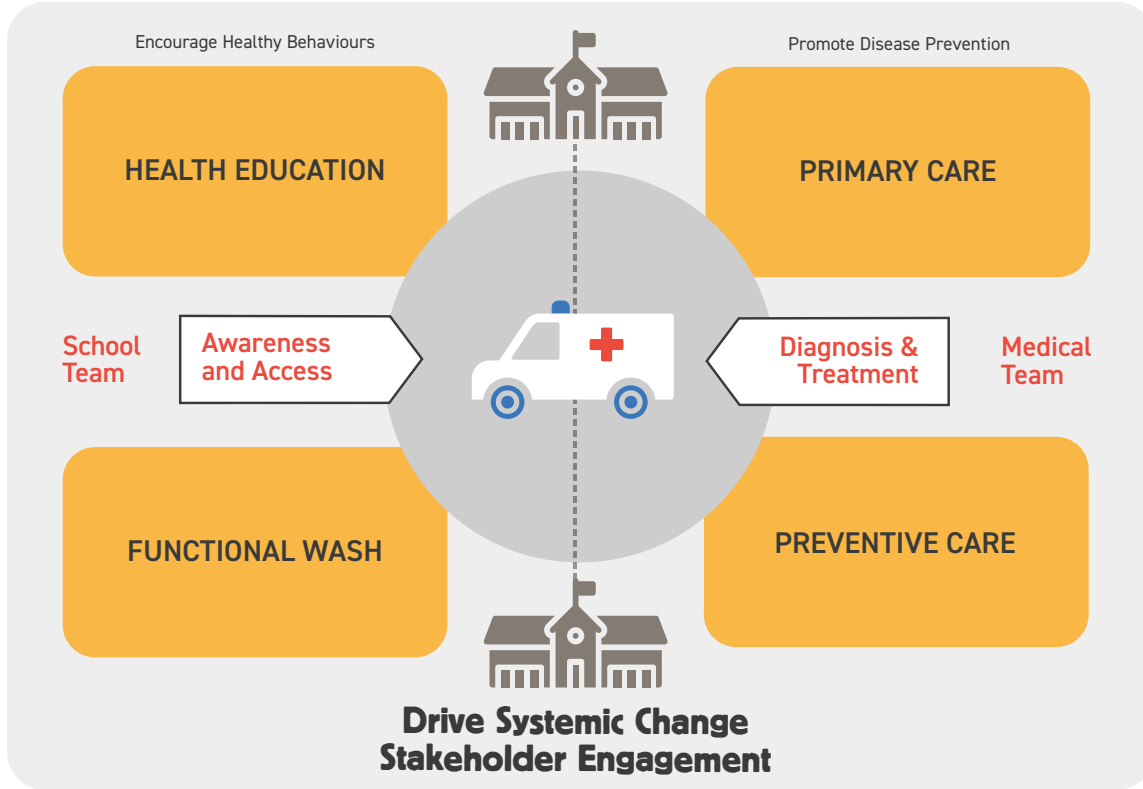


A 56-year-old resident of Bail Bazar, Mumbai, Mr. Melroy Pereira embarked on a transformative journey towards better health with the support of Arogya Sakhi. Initially hesitant, Mr. Pereira eventually agreed to health screenings which revealed alarming blood sugar levels of 400 mg/dl, confirming diabetes and hypertension. Prompt referrals and consistent medical care through AmeriCare's mobile health services enabled him to start necessary medications. Under the guidance of Arogya Sakhi he embraced lifestyle changes, including a diet focused on avoiding sugary and junk foods, coupled with daily half-hour walks. Regular follow-up visits and counseling sessions every three months further strengthened his commitment to managing his conditions effectively.

Subsequent tests showed improvements, with his HbA1C levels indicating better diabetic control and optimal lipid profiles. He expressed profound gratitude to Arogya Sakhi for her unwavering encouragement and guidance throughout his journey. With ongoing care and community engagement, individuals like Mr. Pereira can achieve significant improvements in their health and quality of life.

# School Health Program

## School Health Program Model



Healthy students are better able to concentrate and perform academically. By addressing health-related issues, we create an environment conducive to learning and achievement. Health education sessions are not only essential for addressing immediate health concerns but also play a crucial role in shaping the long-term health outcomes and overall development of students.

In the fiscal year 2023-24, the School Health Program witnessed expansion into two new wards of Mumbai. Additionally, midway through the academic year, the program was extended to include schools in Bengaluru.

## Key results 2023-24

**308**

Schools

**26.9K**

Children of health intervention

**8.4K**

Health education session

**855**

Children as Mentees

**72.5K**

Children reached

**11**

School WASH upgraded

**19.4K**

Parents engaged

**84**

Teachers as Mentors





Our School Health Program, has prioritized comprehensive health education to equip students with knowledge on health, hygiene and nutrition. Concurrently, our health interventions have targeted anemia through screenings and nutritional interventions, ensuring students receive adequate support for their overall health and academic success. Regular vision checkups have been conducted to detect and address vision impairments early, promoting better learning outcomes. Additionally, our WASH (Water, Sanitation, and Hygiene) upgradation initiatives have enhanced school facilities, fostering a cleaner and healthier environment that reduces the risk of infectious diseases. Engaging stakeholders, including teachers, parents and community members, has been integral to promoting sustainable health practices and ensuring the holistic well-being of our school community.

## Urja's restored sight



Urja's journey began amidst struggles, her determination masked by uncertainty. Despite challenges, her spirit remained bright. During routine observations, our facilitator noticed Urja straining to see the blackboard, prompting action.

When vision screening at Rani Sati School was available, our facilitator ensured Urja participated. The ophthalmologist recommended further assessment at the eye hospital. With steadfast support, Urja's parents followed through, guided by our facilitator.

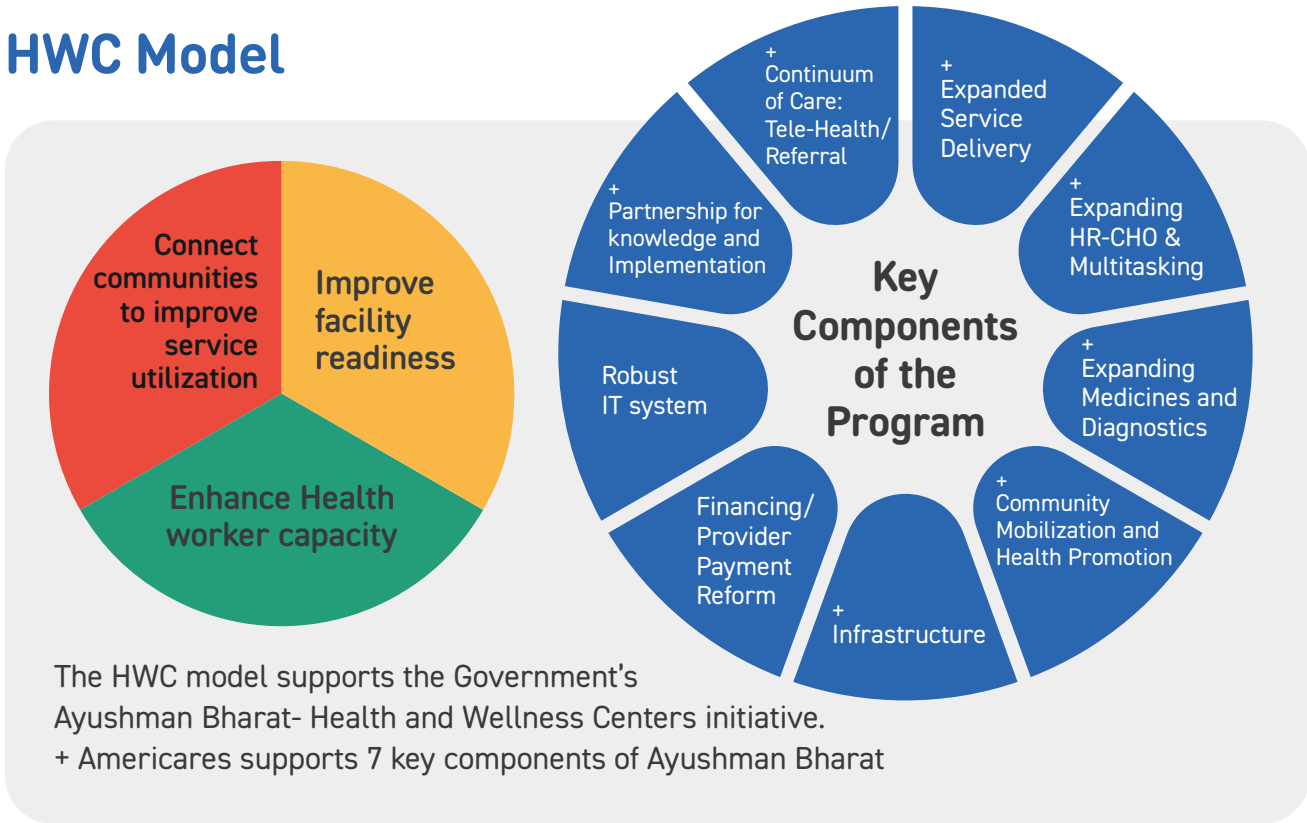
At the hospital, inquiries about family medical history revealed that Urja was adopted. Her parents, though initially uncomfortable, shared how they found her abandoned beside a garbage bin and legally adopted her as a cherished blessing.

Urja's vision struggles impacted her daily life, hindering activities like reading, playing and crossing roads. Diagnosed with severe myopia (-14 in her right eye and -15 in her left), prompt action was taken. AmeriCares India provided Urja with spectacles, transforming her world. Free from headaches and blurred vision, she thrived in school, confidently taking notes from her seat.

Her parents found peace in her newfound independence. Urja's radiant smile now reflects resilience and the transformative power of support. High-fives with our facilitator symbolize restored joy and hope. Thanks to AmeriCares India and dedicated supporters, Urja's story is one of triumph.

# Health and Wellness Centre

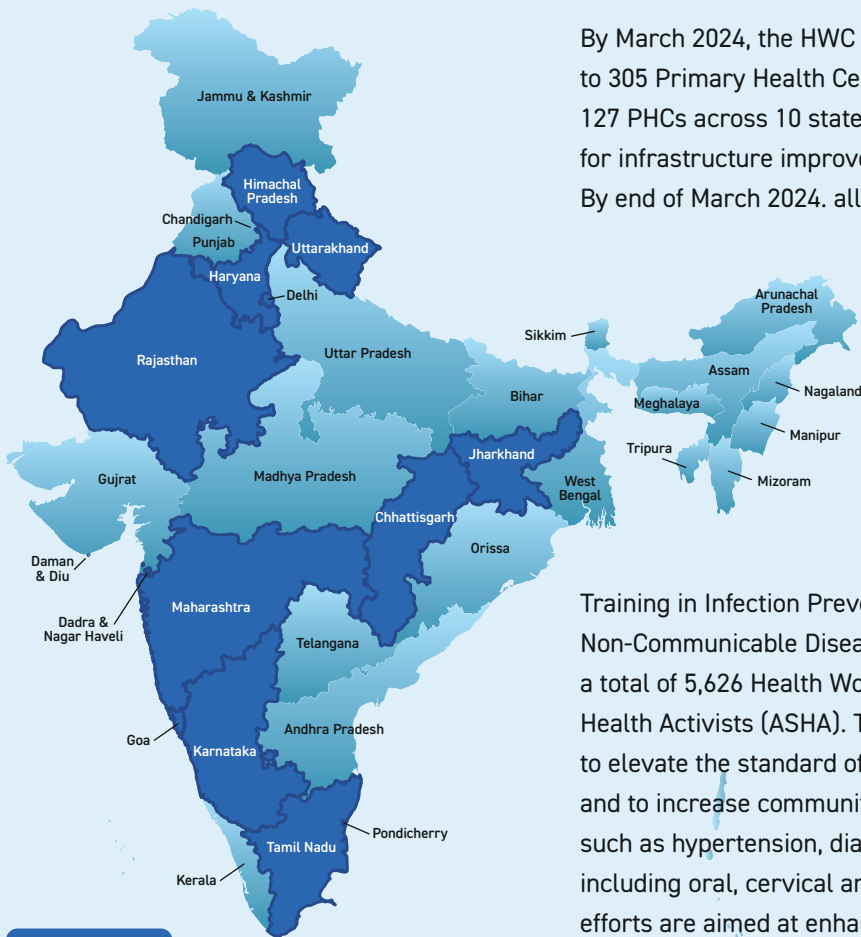
## HWC Model



Robust national and local health systems are pivotal in advancing public health, with local health centers serving as vital entry points for communities and individuals. In February 2018, the Government of India launched the creation of 150,000 Health & Wellness Centers (HWCs) by upgrading existing Sub Health Centers and Primary Health Centers. This initiative is a cornerstone of Ayushman Bharat, aiming to transition from selective health care approaches to comprehensive services encompassing preventive, promotive, curative, rehabilitative and palliative care. HWCs are designed to offer an expanded scope of services, extending beyond maternal and child health care to encompass non-communicable diseases, palliative and rehabilitative care, oral, eye, and ENT care, mental health support, and emergency and trauma care at the primary level. This initiative includes the provision of essential services free of cost, ensuring equitable access to quality health care for all.

## Key results 2023-24

<b>127</b> Primary Health Centers	<b>24%</b> rise in Diabetes Miletus (DM) OPD	<b>11%</b> Increase in deliveries
<b>4.0</b> Million catchment population	<b>30%</b> rise in Hypertension (HTN) OPD	



127 PHCs  
upgraded across  
10 states

By March 2024, the HWC program aimed to expand outreach to 305 Primary Health Centers (PHCs). In preparation, 127 PHCs across 10 states were evaluated and selected for infrastructure improvements and equipment donations. By end of March 2024, all 127 PHCs have been upgraded

Training in Infection Prevention Control (IPC) and Non-Communicable Diseases (NCD) was provided to a total of 5,626 Health Workers and Accredited Social Health Activists (ASHA). This initiative was designed to elevate the standard of healthcare services provided and to increase community awareness about NCDs such as hypertension, diabetes, and various cancers including oral, cervical and breast cancer. Overall, these efforts are aimed at enhancing health outcomes and accessibility for communities.

# Dr. Socorro Quadrose's Lifesaving Journey



Dr. Socorro Quadrose, a Medical Officer at Margao Urban Health Center (UHC), experienced a pivotal moment that showcased the transformative impact of upgraded healthcare facilities supported by Americares. Late one night, Dr. Quadrose encountered an atypical chest discomfort with palpitations, prompting him to request an Electrocardiography (ECG) despite the symptoms subsiding by morning. The ECG revealed alarming ST elevation, leading to swift action where the results were immediately sent to a cardiologist at Goa Medical College (GMC) for urgent consultation. Following a thorough evaluation at GMC, including echocardiography that detected subtle abnormalities, Dr. Quadrose was advised angiography, which uncovered a critical 98% blockage, diagnosing acute coronary syndrome. The well-equipped facilities, including the ECG machine, enabled Dr. Quadrose to be promptly diagnosed for ST elevation. Without this equipment, he might have ignored the symptoms as the pain subsided in the morning.

Dr. Quadrose emphasized that the availability of ECG machines at his own center averted a potential life-threatening event. This incident underscores how upgraded and well-equipped healthcare facilities can make a life-saving difference in critical moments.

# Antimicrobial Stewardship

Antimicrobial Resistance (AMR) presents a significant public health challenge in the 21st century, threatening the effectiveness of treatments for a growing range of infections. Project Parivartan addresses the pressing issue of AMR through a comprehensive strategy centered on capacity building, training and policy advocacy. By establishing Centers of Excellence, the program aims to significantly enhance infection prevention, control measures and responsible antimicrobial use across healthcare settings

The interventions include three key strategies in alignment to the priorities of national action plan on AMR:

Improve awareness and understanding of AMR through effective communication, education and training. We worked to impart customized knowledge, attitudes and practices (KAP) among healthcare professionals.

Reduce the incidence of infection through effective infection prevention and control. We created IPC action plan, protocols and designed policies for strengthening IPC, based on the identified gap across healthcare facilities.

Optimize the use of antimicrobial agents in health. By designing and implementing AMS programs across healthcare facilities. Americares also developed multidisciplinary antimicrobial stewardship committees and teams at various levels of healthcare facilities and implemented antimicrobial stewardship trainings. Furthermore, we established surveillance system for antimicrobial use and improved appropriate use of antimicrobials.

## Key results 2023-24

**7**  
States

**11**  
Hospitals

**90%**  
Gap Closure

**96.5%**  
Adherence to IPC  
and AMS Practices

**85%**  
Improvement in  
Knowledge Gain  
IPC and AMS

**22.5%**  
Decrease in Multi Drug  
Resistant Pathogens

**92%**  
Overall Compliance  
to Antibiotic Policy



# Our Focus

## Antimicrobial Stewardship

The AMS intervention aims to achieve the following:

- Reduced antimicrobial resistance by promoting judicious use of antibiotics.
- Improved patient outcomes by ensuring that patients receive the right antibiotic at the right time leading to better clinical outcomes.
- Cost saving by preventing unnecessary prescriptions, reducing the length of hospital stays, minimizing the need for expensive broad-spectrum antibiotics and lowering the incidence of healthcare-associated infections. Reduced adverse effects by controlling the use of antibiotics and ensuring its use when absolutely required.

## Infection Prevention and Control

Preventing infections is at the core of public health and is also the best way to reduce the use of antimicrobials. Effective IPC programs can influence the quality of care, improve patient safety and protect all those providing care in the health system.

Americares is promoting healthcare worker safety programs embedded in IPC strategies. To ensure that the NCDC\* and WHO\*\* IPC guidelines are widely implemented in healthcare facilities across the country, we are building up a model program to strengthen AMS and IPC systems at **eleven hospitals across seven states** in the country, thereby promoting safe healthcare practices.

\*National Centre for Disease Control

\*\*World Health Organization

The screenshot shows the Americares website interface. At the top left is the Americares logo. On the top right, there are links for 'Courses' and 'Log In / Sign Up'. Below the logo, the text 'All Courses' is displayed. A row of buttons lists various languages: English, हिन्दी, ಕನ್ನಡ, മലയാളം, मराठी, தமிழ், తెలుగు, বাংলা, and ગુજરાતી. Under the 'English' section, three course cards are visible:

- Introduction to Infection Prevention & Control and Antimicrobial Stewardship** (with a 'See More' button)
- Common Infection Prevention and Control Practices** (with a 'See More' button)
- Basics of Antimicrobial Stewardship and Core Components** (with a 'See More' button)



Convenient Pace of Learning



Pre- and Post-Assessment



Credit Points on Course Completion



7 Languages

# Leadership

## BOARD MEMBERS

### President and Trustee

**Mr. Subrata Kumar Mitra**

Chairman

QSK Advisory Pvt. Ltd.

### Treasurer and Trustee

**Mr. Vikram Parekh**

Director

Parekh Integrated Services Pvt. Ltd.

### Trustee

**Mr. Shripad Desai**

Deputy Senior Vice President,

Country Team Liaison, Americares

## KEY MANAGEMENT

### Country Director

**Mr. V S Chandrashekar**

### Deputy Country Director

**Mr. Anirban Mitra**

### Associate Director- Finance

**Mrs. Heena Jain**





## Professional Standards

### Governmental

- Registered as a Public Charitable Trust in India since 2006
- Registered under Section 12A of the Income Tax Act, 1961
- Recognized under Section 80G of the Income Tax Act, 1961
- Registered under Foreign Contribution Regulation Act (FCRA), with Ministry of Home Affairs (MHA)
- Licensed to purchase, store, sell and distribute drugs with the State Food & Drug Administration (FDA) of Maharashtra
- Complies with the waste disposal norms laid down by Maharashtra Pollution Control Board (MPCB) with regard to destruction of date expired medicines.

### Professional

- Member of Indian Drug Manufacturers Association (IDMA)
- Member of the Associated Chambers of Commerce of India (ASSOCHAM)
- Member of National Coalition of Humanitarian Agencies in India (SPHERE)
- Member of Indo American Chamber of Commerce (IACC)

### Partnerships

Americares is privileged to have partnered with numerous respected institutions as part of its programs and initiatives. Few of them are listed below:

- National Disaster Management Authority (NDMA)
- National Rural Health Mission (NRHM)
- Municipal Corporation of Greater Mumbai (MCGM)
- Bruhat Bengaluru Mahanagara Palike (BBMP)
- King Edward Memorial Hospital (KEM)
- Lokmanya Tilak Municipal Medical College and General Hospital (LTMMC & GH)
- Directorate of Health Services
- Department of Health and Family Welfare
- Sashastra Seema Bal
- 14 Rashtriya Rifles, Indian Army

\*Americares India is a registered trademark of Americares Inc

## Corporate

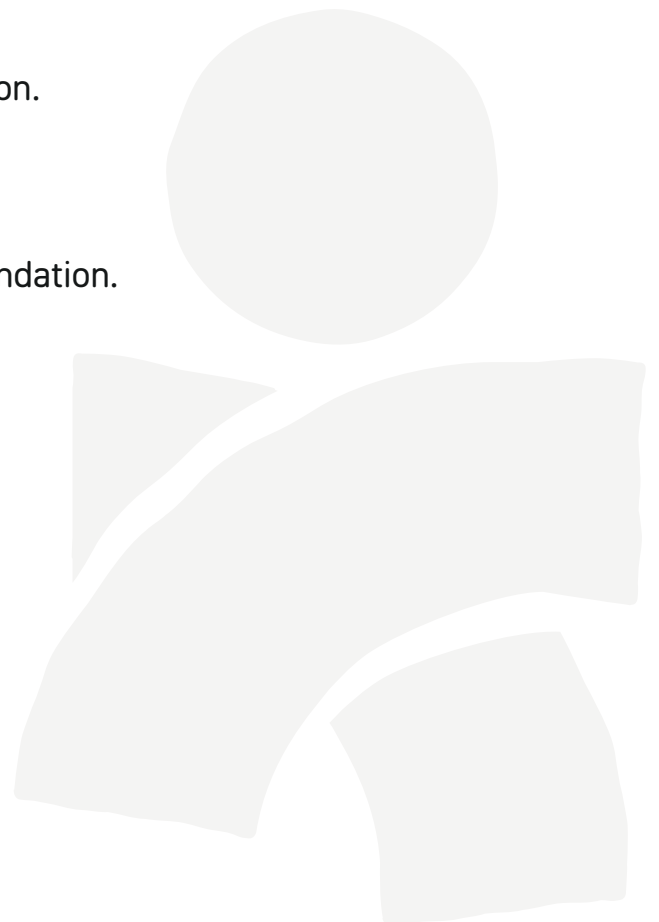
Abbott India Limited.  
Castrol India Limited.  
Johnson and Johnson Pvt Ltd.  
Mojo Markets Private Limited.  
Morgan Stanley Advantage Services Pvt Ltd.  
Morgan Stanley India Company Pvt Ltd.  
Novartis Healthcare Private Limited.  
Pfizer Limited.  
Sandoz Private Limited.  
Sanofi India Limited.  
SMFG India Credit Co. Ltd.  
(Formerly Fullerton India Credit Co. Ltd.)  
Videojet Technologies (I) Pvt Ltd.

## Foundation

Americares Foundation Inc.  
Crane Fund for widows and children.  
Honeywell Hometown Solutions India Foundation.  
Rural India Supporting Trust (RIST).  
The Online Giving Foundation.  
The UK Online Giving Foundation.  
WPP India Corporate Social Responsibility Foundation.

## Gift-in-Kind

Sanofi India Ltd.  
Tata Consultancy Services Limited.







## Pfizer, Americares India Foundation's Project Parivartan demonstrates progress in addressing AMR in hospitals

The project outcomes and report were released at an event titled "Uniting Against Antimicrobial Resistance" that saw participation from distinguished speakers and panellists, including Dr Narendra Saini, Chairman IMA AMR Standing Committee, and Dr. Sanjeev Singh, Medical Director at Amrita Institute of Medical Sciences, Faridabad.



Online Bureau • ETHealthWorld  
Updated On Feb 22, 2024 at 12:15 PM IST

Read by:

1026 Industry Professionals



New Delhi: Pfizer and Americares India Foundation (AIF) today proudly announced success of Project Parivartan, with its 11 participating hospitals across 7 states scoring an average of 90 per cent across Infection Prevention and Control (IPC) and

Antimicrobial Stewardship (AMS), in the National Accreditation Board for Hospitals & Healthcare Providers (NABH) audit. The project aimed at demonstrating reduction in infections and in prevalence of multi-drug resistant organisms in small to mid-sized hospitals through infection prevention and control and antimicrobial stewardship activities.

The project outcomes and report were released at an event titled "Uniting Against Antimicrobial Resistance" that saw participation from distinguished speakers and panellists, including Dr Narendra Saini, Chairman IMA AMR Standing Committee, and Dr Sanjeev Singh, Medical Director at Amrita Institute of Medical Sciences, Faridabad. Focused on sustainable strategies in the fight against AMR, the event highlighted valuable perspectives and achievements of Project Parivartan including its partner hospitals. Panel discussions, such as "Navigating the AMR Landscape" and "Perspectives on Antimicrobial Stewardship," encouraged the need for broader awareness and collaboration for a resilient future in combating AMR.

> [Press](#) > [Honeywell India Partners With AmeriCares To Transform Healthcare And Educational Centers Through Its Sustainable Community Development Program](#)

## Honeywell India Partners With AmeriCares To Transform Healthcare And Educational Centers Through Its Sustainable Community Development Program

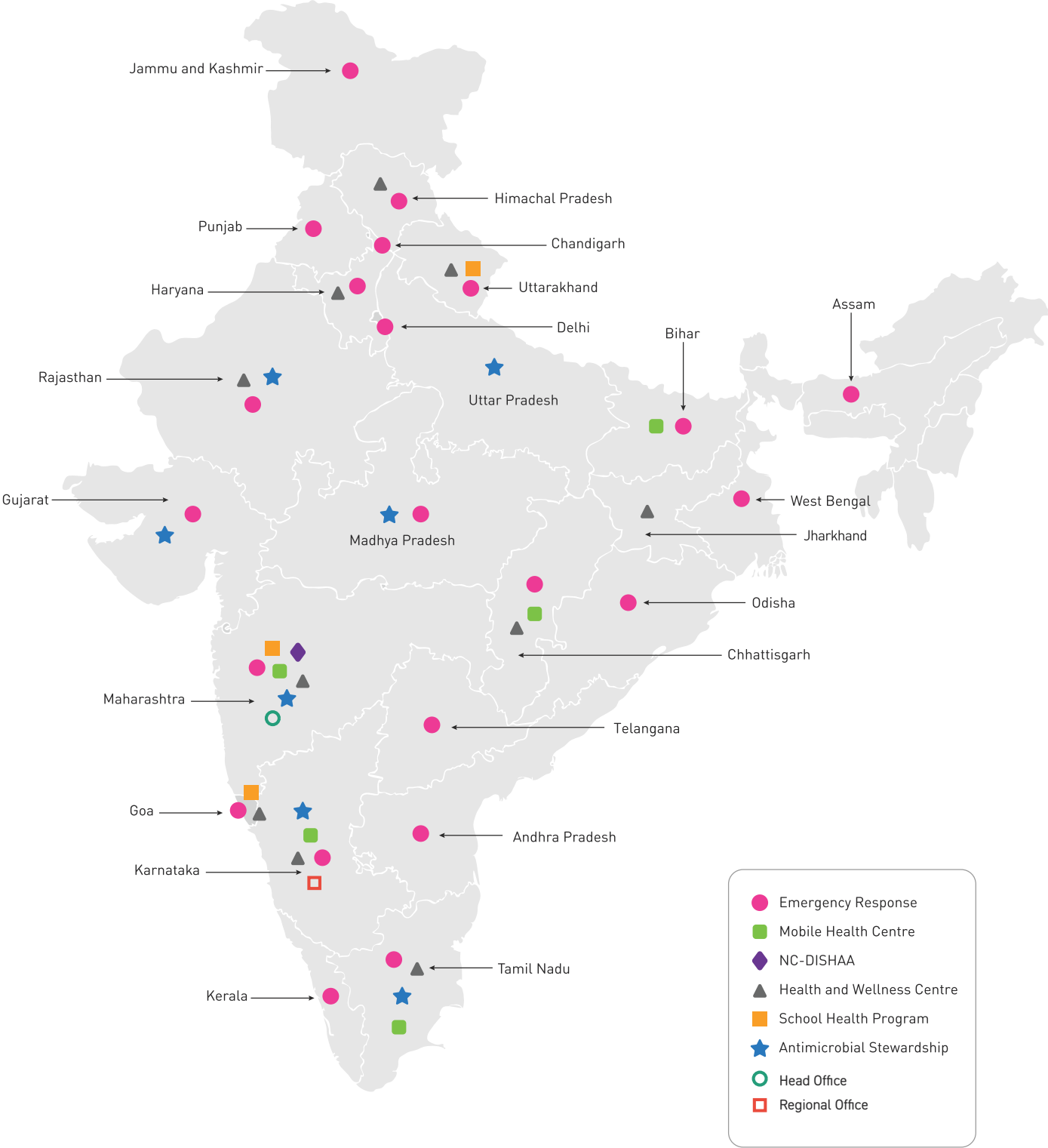
21 February 2024

Delhi, India, 21<sup>st</sup> February 2024: Honeywell Hometown Solutions India Foundation (HHSIF), the philanthropic arm of Honeywell (NASDAQ: HON) in collaboration with AmeriCares India Foundation, has successfully completed two projects aimed at enhancing primary healthcare centers (PHCs) and schools in rural India. With a combined investment of over 6 crores in FY 2023-24, HHSIF and AmeriCares have upgraded 48 PHCs and 6 schools across Maharashtra, Uttarakhand, and Tamil Nadu.

Recognizing the critical gaps in healthcare infrastructure and educational facilities in rural communities, HHSIF embarked on a strategic journey to address these challenges in the year 2021-22. Over the years an investment of close to 17 crores has been made to upgrade 104 PHC, which has impacted over 30 lakh rural lives. In past year alone, HHSIF has invested nearly 4.5 crore towards upgrading 48 PHCs across Sangli, Satara, Nashik, Dehradun, Bhiwani and Kaithal. Vital medical equipment, coupled with essential training to proficiently operate the equipment, has been provided alongside the refurbishment of health center buildings ensuring that the PHC's are well equipped to deliver healthcare services of the highest quality. The donated equipment includes vital medical instruments and devices crucial for effective healthcare delivery in palliative, maternity, dental, ophthalmic, immunization, ENT services and enhancing the capacity of these centers to cater to the healthcare needs of the communities they serve.

*"Post Covid, Honeywell India partnered with AmeriCares India Foundation to enhance healthcare infrastructure. In the last year the company also expanded its focus on boosting educational infrastructure to support communities with better access to healthcare and educational facilities. Over last three years, the company has invested 14.56 crores across 3 states to boost medical facilities for underprivileged communities. Our efforts this year have benefitted over 21 lakh people in these regions. Nearly 30 projects have been successfully completed in Maharashtra, 12 in Uttarakhand, 10 in Haryana and 2 in Tamil Nadu. Through sustainable community development initiatives, we aim to address the fundamental needs at the grassroots level, contributing to the overall well-being of the society,"* said Ashish Modi, President, Honeywell India.

# Our Presence



The map used is for general illustration only and are not intended to be used for reference purposes. The representation of political boundaries does not necessarily reflect the position of the Government of India on international issues of recognition, sovereignty or jurisdiction.

# OUR MISSION

Americares saves lives and improves health  
for people affected by poverty or disaster  
so they can reach their full potential.

## AMERICARES INDIA FOUNDATION

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